

BOULDER CITY BUSINESS LICENSING

COMPLAINT INFORMATION

PLEASE READ PRIOR TO SUBMITTING A COMPLAINT TO THE DEPARTMENT

Boulder City Business Licensing has the authority to investigate complaints regarding licensed and unlicensed businesses within the city limits of Boulder City only. This authority generally relates to a determination of whether a business has a Boulder City business license and whether that license is the proper license for the business activities being conducted.

The Department has no jurisdiction to investigate alleged criminal activities, the general business practices of a business, quality of workmanship, pricing of goods and services, monies owed, hours of business operation, and/or of the availability of a business operator to respond to complaints. In order to assist you in resolving these types of complaints, we have provided links to other agencies below:

Better Business Bureau of Southern Nevada

<http://www.vegasbbb.org/>

State of Nevada Agencies & Departments:

Bureau of Consumer Protection

<http://n.state.nv.us/divisions/bcp.htm>

Contractor's Board

<http://nscb.state.nv.us/>

Athletic Commission

<http://boxing.nv.gov/>

Consumer Affairs

<http://www.fyiconsumer.org/>

Dairy Commission

<http://dairy.state.nv.us/>

Financial Institutions

<http://fid.state.nv.us/>

Industrial Relations

<http://dirweb.state.nv.us/>

Insurance Division

<http://doi.state.nv.us/>

Labor Commissioner

<http://www.laborcommissioner.com/>

Real Estate Division

<http://www.red.state.nv.us/>

Taxicab Authority

<http://taxi.state.nv.us/>

Transportation Services Authority

<http://www.tsa.nv.gov/>

Department of Motor Vehicles

<http://www.dmvnv.com/index.htm>

Department of Taxation

<http://tax.state.nv.us/>

Secretary of State

<http://sos.state.nv.us/>

US Citizenship & Immigration Services

<http://uscis.gov/graphics/index.htm>

If your complaint is in regard to a business located outside incorporated areas of Boulder City, you must contact the business license department for that jurisdiction.

City of Henderson (702) 267-1730 240
Water St.

City of Las Vegas (702) 229-6281
400 Stewart Ave.

City of North Las Vegas (702) 633-1520
2200 Civic Center Dr.

Clark County (702) 455-4252
500 S. Grand Central Pkwy



Boulder City Business License
401 California Ave.
Boulder City, NV 89005
Phone: (702) 293-9219
Fax: (702) 293-9411

BUSINESS LICENSE COMPLAINT FORM

COMPLAINANT INFORMATION

To assist our office in processing your complaint, please complete this form in as much detail as possible and mail or deliver the completed form to the above address

PLEASE BE SURE TO:

1. Type or print
2. Fill out a separate form for each complaint
3. Mail or deliver the completed form to the above address
4. Attach copies of any relevant documents that may assist our department in the investigation of your complaint.

First and Last Name:

Mailing Address:

City, State, Zip code:

Home phone number:

Cell phone number:

email:

YOUR COMPLAINT IS AGAINST

Business Name:

Business Address:

City, State, Zip code:

YOUR COMPLAINT IS ABOUT

Describe: Enter information regarding your complaint, be sure to include all of the relevant facts, including the "what, when, where and how." List each event in the order in which it occurred, include the date of occurrence. Indicate any actions that you have taken to resolve the issue. *Attach additional sheets if necessary.*

Date:

Printed name:

Signature: