



PLEASE READ PRIOR TO SUBMITTING A COMPLAINT TO THE DEPARTMENT

COMPLAINT INFORMATION

Boulder City Business Licensing has the authority to investigate complaints regarding licensed and unlicensed businesses within the city limits of Boulder City only. This authority generally relates to a determination of whether a business has a Boulder City business license and whether that license is the proper license for the business activities being conducted.

The Department has no jurisdiction to investigate alleged criminal activities, the general business practices of a business, quality of workmanship, pricing of goods and services, monies owed, hours of business operation, and/or of the availability of a business operator to respond to complaints. In order to assist you in resolving these types of complaints, we have provided links to other agencies below:

Agency	Website
Better Business Bureau of Southern Nevada	http://www.vegasbbb.org/
US Citizenship & Immigration Services	https://www.uscis.gov/
State of Nevada Agencies & Departments:	
Bureau of Consumer Protection	http://ag.nv.gov/About/Consumer_Protection/Bureau_of_Consumer_Protection/
Contractor's Board	http://www.nvcontractorsboard.com/
Athletic Commission	http://boxing.nv.gov/
Consumer Affairs	http://consumeraffairs.nv.gov/
Dairy Commission	http://agri.nv.gov/
Financial Institutions	http://fid.state.nv.us/
Industrial Relations	http://dir.nv.gov/
Insurance Division	http://doi.nv.gov/
Labor Commissioner	http://labor.nv.gov/
Real Estate Division	http://www.red.state.nv.us/
Taxicab Authority	http://taxi.state.nv.us/
Transportation Services Authority	http://nta.nv.gov/
Department of Motor Vehicles	http://www.dmvnv.com/
Department of Taxation	https://tax.nv.gov/
Secretary of State	https://www.nvsos.gov/sos

If your complaint is in regard to a business located outside incorporated areas of Boulder City, you must contact the business license department for that jurisdiction.

City of Henderson (702) 267-1730
 240 Water St., Henderson, NV 89015

City of North Las Vegas (702) 633-1520
 2250 Las Vegas Blvd, Ste 110, North Las Vegas, NV 89030

City of Las Vegas (702) 229-6281
 495 S Main Street, Las Vegas, NV 89101

Clark County (702) 455-4252
 500 S. Grand Central Pkwy, 3rd Floor, Las Vegas, NV 89155

Boulder City Business Licensing

401 California Ave. Boulder City, NV 89005

Phone: (702) 293-9219 • Fax: (702) 293-9411 • Licensing@bcnv.org



BUSINESS LICENSE COMPLAINT FORM

COMPLAINANT INFORMATION

To assist our office in processing your complaint, please complete this form in as much detail as possible and mail or deliver the completed form to the above address

PLEASE BE SURE TO:

1. Type or print (the form is also a fillable form when completed on your computer)
2. Fill out a separate form for each complaint
3. Mail, Email or deliver the completed form to the above address
4. Attach copies of any relevant documents that may assist our department in the investigation of your complaint.

YOUR CONTACT INFORMATION

First and Last Name: _____
 Mailing Address: _____
 City, State, Zip code: _____
 Home phone number: _____ Cell phone number: _____
 Email: _____

YOUR COMPLAINT IS AGAINST

Business Name: _____
 Business Address: _____
 City, State, Zip code: _____

YOUR COMPLAINT IS ABOUT

Describe: Enter information regarding your complaint, be sure to include all of the relevant facts, including the “what, when, where and how.” List each event in the order in which it occurred, include the date of occurrence. Indicate any actions that you have taken to resolve the issue. Attach additional sheets if necessary.

Please remember to submit the form